

To our Valued Customers,

We are all concerned about the outbreak of **Coronavirus COVID -19** in Montgomery County and the Governor's closing of schools and non-essential retail businesses. We realize these are very stressful times with a lot of uncertainty of how it will impact us.

Gladwyne Pharmacy is considered an essential business and is required to remain open to care for our customers. During this pandemic, we hope to help educate and continue to provide our professional services. In order to continue operating, we need our employees to stay healthy. We maintain high standards of cleanliness which includes: hand washing, sanitizing counter surfaces, pens, door handles, etc. We are asking for your cooperation to also keep everyone safe. Please refrain from coming into the store if you are experiencing fever, cold symptoms or have traveled internationally or domestically recently. If you need prescriptions, over the counter, or personal care items, please utilize our delivery service. You may also call ahead and we can bring your items to your car in the designated spot in our parking lot.

When you need a refill, please utilize our automated refill request line. Our highly competent pharmacy technicians can refill prescriptions and assist in getting an order together. We would prefer not handling prescription bottles brought into the pharmacy. We also would ask not to be handed cell phones. We are trying to eliminate handling of any personal items.

We are recommending having an extra supply of your medications on hand. Unfortunately, this may require an on out of pocket expense.

If you have questions concerning **COVID-19** please call PA Department of Health or go [cdc.gov](https://www.cdc.gov). We are trying to practice social distancing for everyone's safety.

We at Gladwyne Pharmacy are honored to be a part of this community and are dedicated to the well-being of our customers and staff. Thank you for your cooperation during this difficult time.